



TO: Outreach Partners and Interested Parties

FROM: *Prescription Advantage*

Date: December 30, 2005

BULLETIN

This bulletin is one in a series of routine updates regarding Prescription Advantage. These notices are designed to inform a broad network of outreach partners and other interested parties about Plan updates affecting both current and future Plan members.

Pharmacy Communication – Secondary Payer Information

Earlier this week the attached letter was e-mailed to the corporate offices of the chain pharmacies (e.g., Brooks, CVS, Walgreens) and faxed to all independent pharmacies in Massachusetts. This letter is a reminder that as of January 1, 2006 Prescription Advantage will become a secondary payer for members who are covered by Medicare. The pharmacies are instructed to bill the members Part D plan first and then submit a bill to Prescription Advantage. The letter also reminds pharmacies that the current Prescription Advantage program will remain the same for non-Medicare members.

Prescription Advantage is changing for Medicare beneficiaries effective January 1, 2006.

Effective 1/1/06, Prescription Advantage will provide secondary benefits to Medicare beneficiaries who are enrolled in Medicare Part D plans. Before processing a claim for a Prescription Advantage member, you should ask to see the member's new ID card.

This new secondary benefit offers both financial and limited formulary assistance, including a unique out-of-pocket spending limit. In order for the benefit to be properly administered, pharmacies must:

1. Submit each claim to the member's Part D plan first.
2. Submit every claim to the Prescription Advantage wrap benefit with the COB segment information on the primary payment.

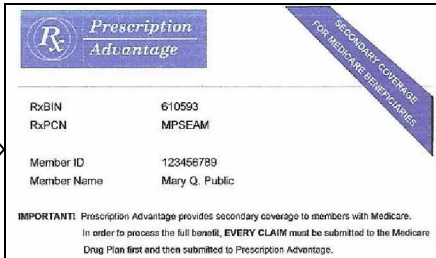
New ID Card for Prescription Advantage for Medicare Beneficiaries

RxBIN: 610593

Processor Control Number (PCN): MPSEAM

Questions? Call the Pharmacy Help Desk: 866-715-0876

NOTE: New Card
New BIN
New PCN
New Member ID
New Help Desk



HOW TO GET YOUR PRESCRIPTION ADVANTAGE DRUG BENEFIT:
For EVERY prescription you fill, your pharmacist should:

1. Bill your Medicare Drug Plan
2. Bill Prescription Advantage (RxBIN 610593PCN MPSEAM)

Important Toll-Free Numbers:

Pharmacy Help Desk	866-715-0876
Member Services	800-AGE-INFO 800-243-4636
TTY	877-610-0241

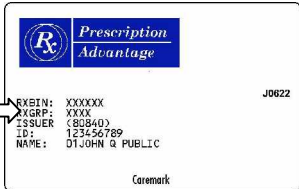
Submit Paper Claims to:
MedMetrics Health Partners, Inc.
Attn: Member Services
P.O. Box 15033
Worcester, MA 01615-0033

NOTE: Prescription Advantage will not change for non-Medicare members.

These members will continue to be enrolled in the traditional Prescription Advantage benefit with claims processed through Caremark.

If you have questions about claims for these members, call the Caremark Help Desk at 800-345-5413.

Existing Card



Prescription Advantage
is administered by the Massachusetts Executive Office of Elder Affairs.
Members: Please present this card to your pharmacist with each new prescription.

Customer Service: 1-800-AGE-INFO(243-4636)
Mail Service: 1-800-966-5772
TTY Service: 1-877-610-0241
Internet: www.800ageinfo.com
Submit Prescription Paper Claims to:
Caremark • P.O. Box 52191 • Phoenix, AZ 85072-2191

Members with questions about their Prescription Advantage benefit should call Prescription Advantage Customer Service at 1-800-AGE-INFO (800-243-4636).

Thank you for preparing for this new benefit. We appreciate your participation and cooperation.

Payer sheets are available upon request. If you have any questions, call MedMetrics Health Partners at 800-644-4079 or our Pharmacy Help Desk at 866-715-0876.